

Silver Crest Limousines

Superior in Style

Terms & Conditions

- A security deposit of up to 40% of the total costs is payable at the time of booking. No booking will be held without this deposit.
- Balance to be paid in full at least 60 days prior to the booking for weddings and at least two weeks prior to the booking date for all other bookings.
- All deposits are non-refundable. Cancellation of the booking will result in forfeiture of the security deposit.
- Should the booking be cancelled with less than 60 days notice for weddings the client will remain liable for the total costs. All other bookings may attract a fee of up to 75% of original booking fee (less deposit paid) should the vehicle remain unbooked.
- Should the booking time be altered and if the alterations are for a longer period of time, additional costs will be charged as applicable.
- No refunds will be given for early completion of pre-booked times.
- **Our chauffeur is only available to provide service according to the times booked. If the vehicle and chauffeur are available to extend the booking time then additional charges will be incurred at an hourly rate specified by the chauffeur.**
- Persons under the age of 18 years are not permitted to consume alcohol in the limousine.
- No smoking in vehicles. The consumption of any food is not permitted in the vehicles.
- Maximum number of passengers in the limousine is 11. Maximum number of passengers in the sedan is 4.
- Seat belts must be worn at all times.
- Passengers who are intoxicated and /or behave in an unruly or unacceptable manner towards the chauffeur or other passengers will be denied travel.
- The booking client will be responsible for any repair/cleaning costs incurred by acts of vandalism or damage caused by passengers. A cleaning fee of \$250.00 plus any work the vehicle is unable to attend will be charged to your credit card or cash payment at the termination of hire.
- We reserve the right to substitute any booked vehicle with an equivalent vehicle in the case of an emergency or conditions outside of our control.
- Stretch limousines are limited access vehicles. Chauffeurs reserve the right to deny any access to a venue that may put the vehicle and it's passengers in an unsafe situation.
- **All one hour bookings allow up to two pick up points and drop offs that are in close proximity. Please advise at time of booking should there be more than one pick up and drop off point as further charges may result.**
- Silver Crest Limousine & Car Hire shall not be held responsible for any person, persons, company or syndicate for any injuries and are absolved from any liability.

Any deposit is an acceptance of these terms & conditions

Name:.....

Signature.....

Date.....

We endeavour to make your experience in our vehicle an enjoyable and memorable one. Our aim is also to maintain our vehicles in as pristine condition as possible for the enjoyment of others.

PLEASE RETURN WITH REMITTANCE

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